

# USER GUIDE



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www.steffes.com

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Click on the Steffes Connect icon on the top left of the screen at any time to return to your dashboard page.



Click one of these icons in the top right corner of a screen to open a drop-down menu for navigation of Steffes Connect.



Click on the pencil to edit a screen. If the pencil is not available that screen is not able to be edited.



Shows device is online.



Shows device is offline.



Click on the plus sign to add/share a device or to add information.



Click on the question mark to see additional information.

# Steffes Connect Webpage: Log-In/Create Account

- Webpage location:  
<https://steffesconnect.com>
- New accounts require a valid email address for verification during account creation process.
- Device linking requires MAC Address/ Verification Code.

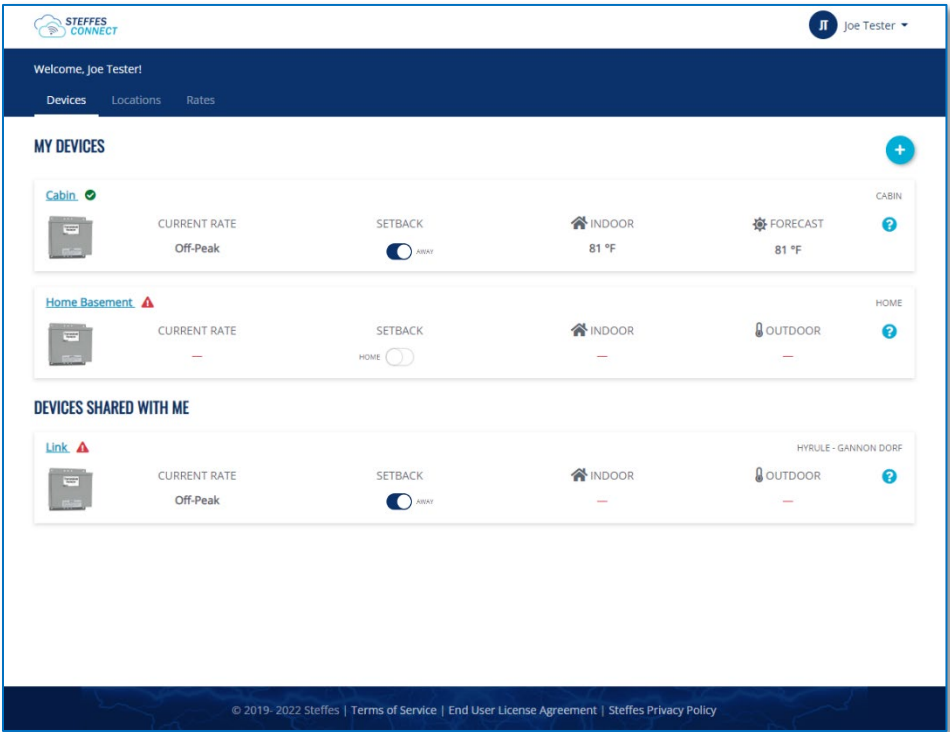
Label on the postcard included with the transceiver:

MAC Address:  
F8:F0:05:XX:XX:XX  
Verification Code: XXXX  
Access Point Setup link: [setup.steffes.com](https://setup.steffes.com)

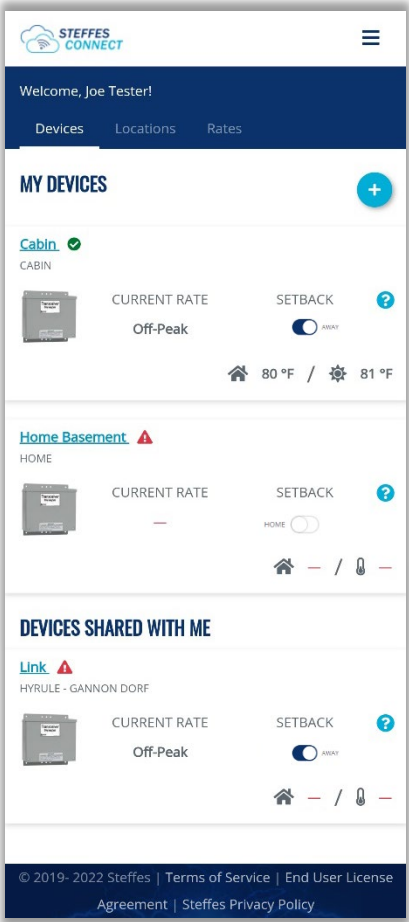
The screenshot displays the Steffes Connect website interface. At the top, there is a navigation bar with the Steffes logo, a 'CONTACT US' link, and a phone number (888) 783-3337. Below the navigation bar, a 'WELCOME!' message is accompanied by a photo of a couple. A section titled 'RECEIVE PEACE OF MIND WITH STEFFES CONNECT' provides a congratulatory message and a 'LEARN MORE' button. The 'SIGN IN' section features input fields for 'Email' and 'Password', a 'Remember me?' checkbox, a 'Forgot Password?' link, and a 'Sign In' button. Below this is a 'Sign in with Google' button. An 'OR' separator is followed by a 'Create Account' link. The footer contains copyright information and links to 'Terms of Service', 'End User License Agreement', and 'Steffes Privacy Policy'.

# Dashboard

## Computer Dashboard Example



## Smartphone Dashboard Example



Click on the Steffes Connect logo at any time to return to the dashboard.

# Dashboard

YN Your Name ▾ or ≡

Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:

Account Settings  
Notification Settings  
Contact Us  
Logout

## Devices Tab:

Click for a list of the devices you have connected to Steffes Connect (pages 4-7).

## Locations Tab:

Click for registered device locations (pages 8-9).

Click for Device Details.

Click to add an additional device.

Indicates device status:

✓ online  
or  
⚠ offline

**Setback:** Indicates Manual or Scheduled setback is enabled. See page 4-5 for additional information.

**Current Rate:** Indicates peak control status:

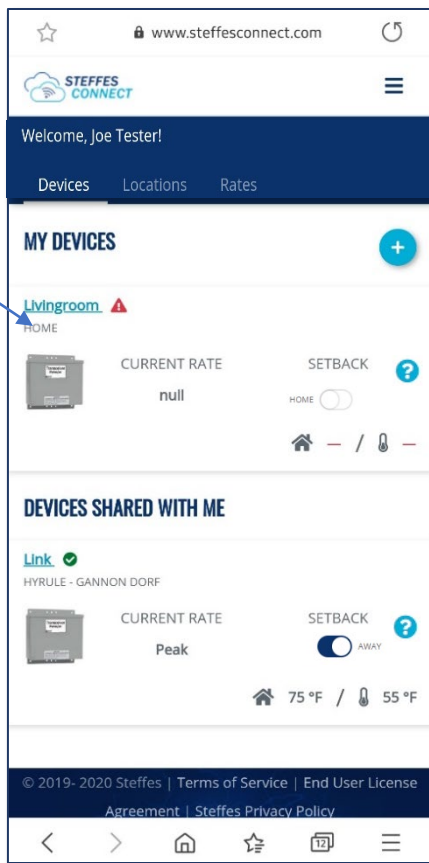
Peak – Heater is being controlled  
Off-Peak – Heater is uncontrolled and can charge as needed  
Shoulder – Shoulder charging time  
Null – Device is offline

Current indoor temperature.

Current outdoor temperature.

# Devices Tab

Click here for Device Details.

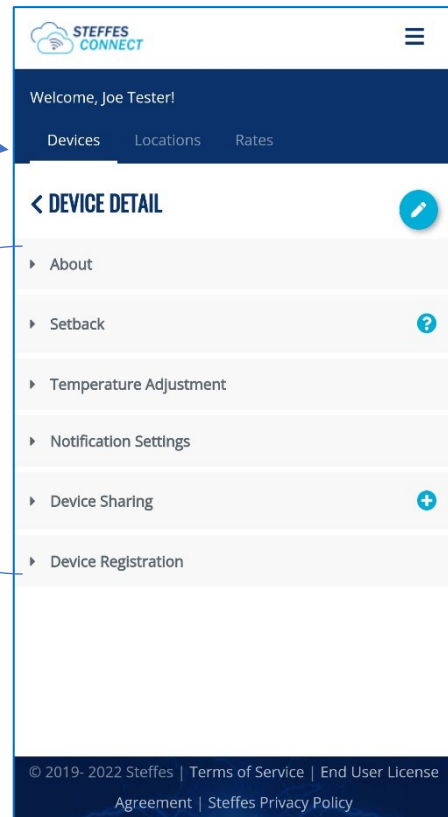


# Device Detail

Click here to return to the Devices.

Click on any tab to see specific device details.

Click the pencil on the top left of the screen to Edit.

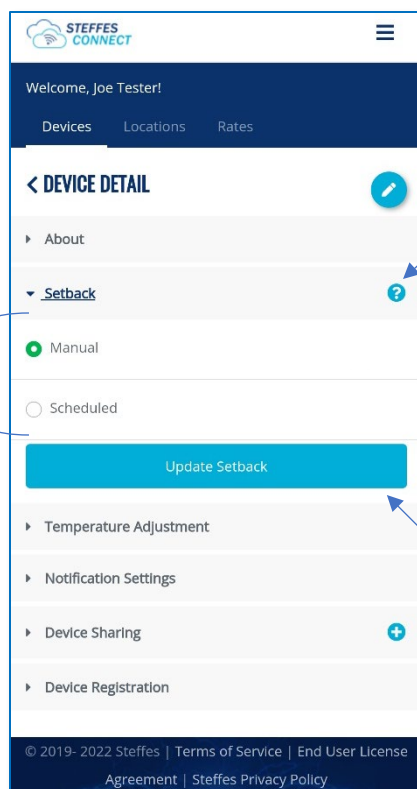


## Device Detail Setback

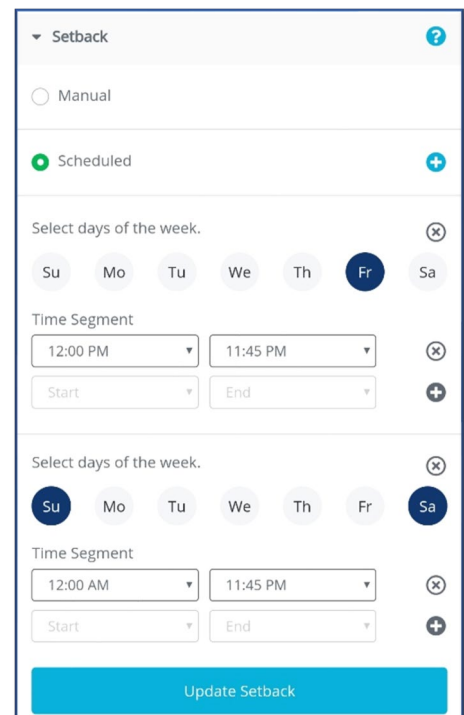
Select Manual or Scheduled Setback.

Setback information

Click Update Setback to save changes.



## Setback Example



**NOTE: Must set two scheduled times when crossing midnight.**



## What is Setback:

Room temperature setback is a simple strategy to help save cost by reducing how often your heating system operates. This is achieved by allowing the temperature in the home to adjust to a lower temperature when away from the home for an extended period.

**NOTE: Setback is applicable to 2000 and 2100 Series heaters only.**

Room temperature setback works well in applications where the area being set back will not be used on a regular basis such as a weekend home, cabin, church, school, etc.

It is not advisable to do room temperature setback unless the duration of the setback is 10-hours or more. Using room temperature setback will alter how the heater stores heat. Since energy usage will be reduced during the setback (away) time, the ETS heater will think it needs to store a smaller amount of heat.

If utilizing setback with ETS equipment, it is strongly advised to have the set forward (home) initiated early enough in the off-peak period so the home can be up to temperature prior to going into the on-peak (control) period.

**2100 and 2000 with Quantum Only:** Configuration 12 (C012) on the heater display MUST be changed to the room temperature the heater is to maintain during the setback (away) time. Factory default is 60°F/15.6°C.

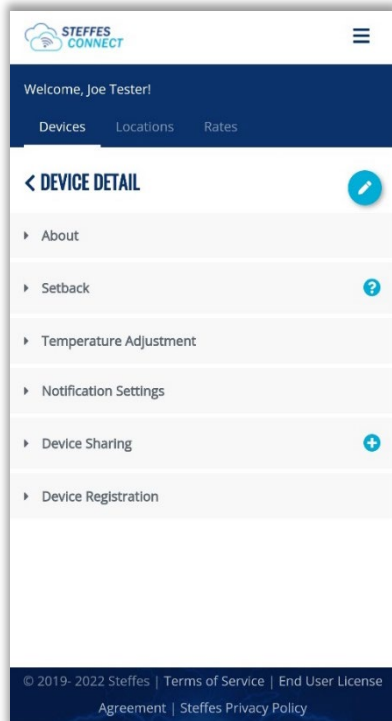
**2000 Only:** Location 6 (L06) on the heater display MUST be changed to the number of degrees you want to set back. Factory default is d00 (0°).

**NOTE: Setback times will reflect the Power Providers time zone.**

## Setback

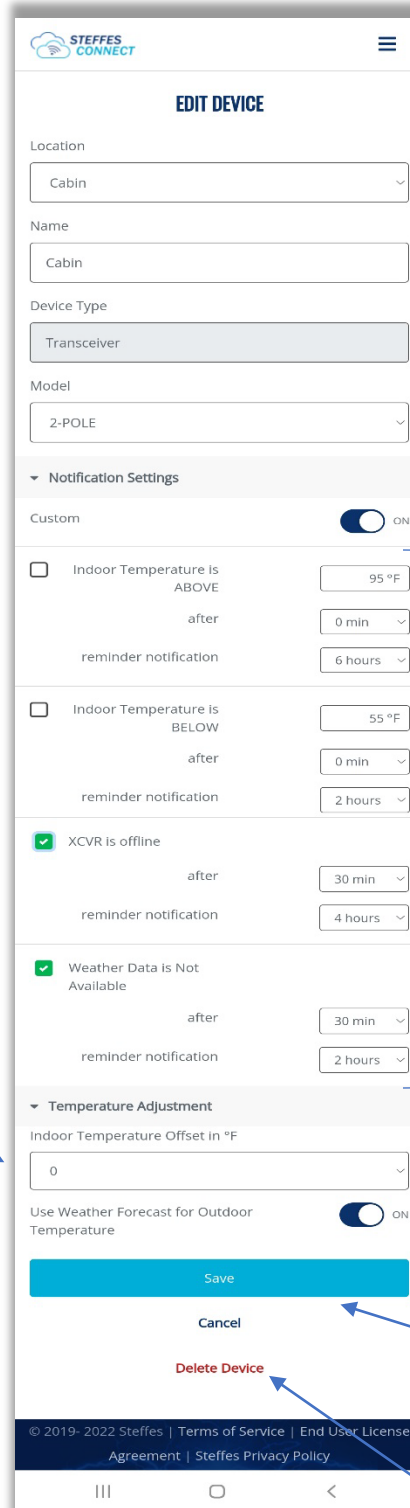
The screenshot shows the STEFFES CONNECT app interface. At the top, it says "Welcome, Joe Tester!" and has tabs for "Devices", "Locations", and "Rates". The "DEVICE DETAIL" screen is active, showing a "Setback" section with two options: "Manual" (unselected) and "Scheduled" (selected). Below this, there's a "Select days of the week" section with buttons for Su, Mo, Tu, We, Th, Fr, and Sa. Underneath is a "Time Segment" section with two rows of "Start" and "End" time pickers. A blue "Update Setback" button is at the bottom. Annotations with arrows point to specific elements: "Select Manual or Scheduled Setback." points to the radio buttons; "Ability to adjust Scheduled Setback." points to the time segment pickers; "Click to add additional Schedule Setback times." points to a plus icon; and "Always click Update Setback to save changes." points to the bottom button.

## Device Detail



Click to  
Edit device  
details.

## Edit Device



Click for drop-down list of  
locations. See page 9 for  
more location information.

Change name of device.

Customize individual  
device notification  
on/off.

When Custom notification  
settings is ON you can  
customize individual  
device notifications to  
your preference. A green  
check mark indicates the  
notifications you will  
receive.

To set notifications the  
same on all devices see  
page 12.

Temperature Adjustment  
can be used to off-set the  
room temperature  
reading when the indoor  
sensor is inside the  
transceiver enclosure.

Always click Save  
to save any  
changes made.

To delete a device from your  
Steffes Connect webpage  
click here then confirm.

## Weather Forecast vs Current Outdoor Temperature:

Enabling Weather Forecast allows the average temperature\* for the upcoming 24 hours to be used as the outdoor temperature. This temperature is based on the zip code for the device location, allowing the heater to be prepared for future heat calls.

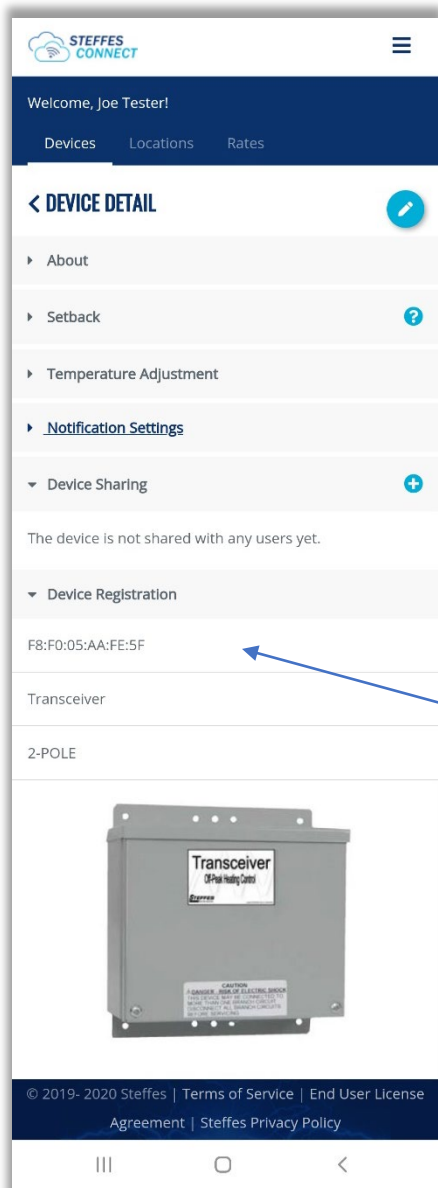
Current Outdoor Temperature is received from a sensor installed outside or in the device. This gives the current temperature reading to the Steffes heater.

If the transceiver goes offline the heater will default to using the outdoor temperature as sensed at the transceiver.

\*Forecast data is provided to Steffes by OpenWeather™. Product Terms of Service and End User License Agreement apply.



## Additional Device Details



Click the plus (+) sign to share your device.

Device MAC address.

Input name and email address information to share this device with another person.

Always click Share to save changes.

**NOTE: The person you share the device with can view your device, change setback, and set up personalized notifications.**

## Share Device

STEFFES CONNECT

SHARE DEVICE

Name

First Name

Last Name

Email / Login ID

Email

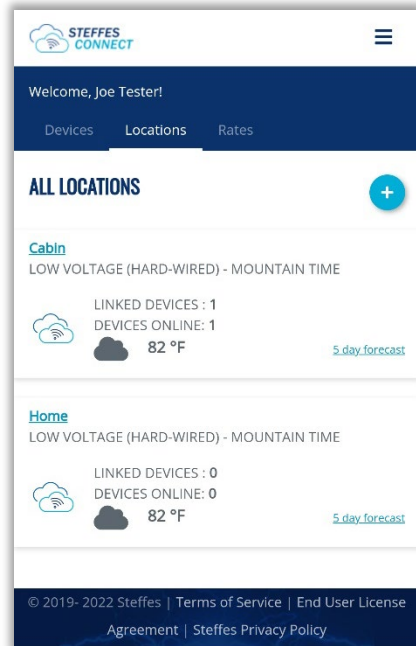
Share

Cancel

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# Location Tab

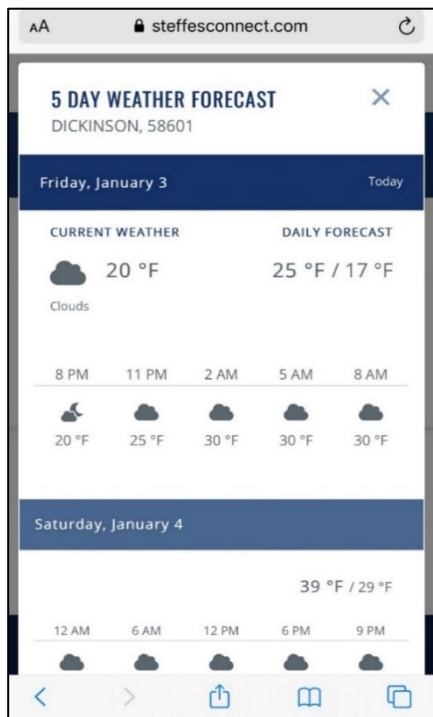
Click Location to access details.



Click to add an additional device location.

Click to access 5-day Weather Forecast.

## 5-Day Weather Forecast



## Register Location

Input information to register a new location.

Select a power provider rate schedule in your area from the drop-down menu.

Click Submit to save changes.

## Location Detail

www.steffesconnect.com

STEFFES CONNECT

Welcome, Joe Tester!

Devices Locations Rates

< LOCATION DETAIL

About

Added on 10/20/2020

Cabin

123 Main St

Time Zone (UTC-07:00) Mountain Time (US & Canada)

Power Provider

Low Voltage (Hard-Wired) - Mountain Time Default

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Click to Edit Location Details.

## Edit Location

STEFFES CONNECT

EDIT LOCATION

Country

United States

Location Name

Cabin

Time Zone

(UTC-07:00) Mountain Time (US & Canada)

Address

123 Main St

Apt / Suite / Unit

Dickinson

North Dakota

58601

Power Provider

Low Voltage (Hard-Wired) - Mountain Time

Submit

Cancel

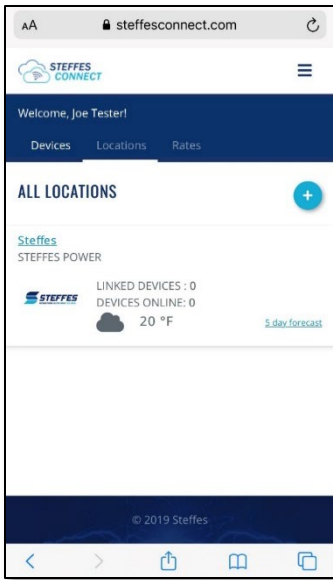
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Edit the device location as needed. Time Zone is set on install per the Power Provider rate schedule.

Click to Submit to save edits.

**NOTE:** Only locations with no linked device can be deleted. To delete a location click on desired location, click on the pencil in the top right corner for edit, scroll to the bottom of the page and click on Delete Location.

## Dashboard

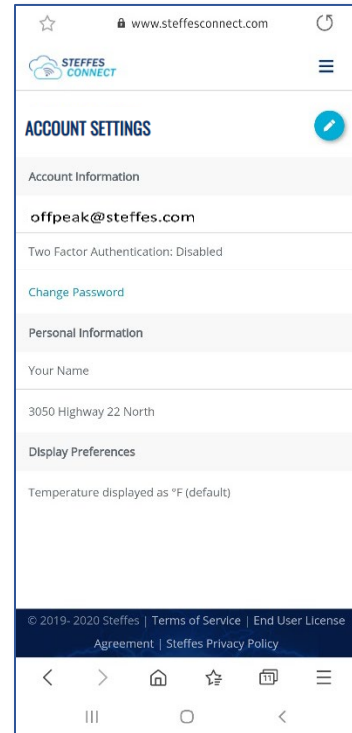


YN Your Name ▾ or ☰

**Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:**

**Account Settings  
Notification Settings  
Contact Us  
Logout**

## Account Settings



Click to edit Account Settings.

## Edit Account Settings

Click on the Steffes Connect logo at any time to return to the dashboard.

Change phone number for SMS (text message) notifications.

Change first and last name.

Click Save to save edits.

Two-factor authentication on/off. Enable the two-factor authentication to require a SMS (text message) code before every login.

Change Fahrenheit or Celsius.

# Account Settings

www.steffesconnect.com

STEFFES CONNECT

## ACCOUNT SETTINGS

Account Information

offpeak@steffes.com

Two Factor Authentication: Disabled

[Change Password](#)

Personal Information

Your Name

3050 Highway 22 North

Display Preferences

Temperature displayed as °F (default)

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Click to change the account password.

**Password MUST be a minimum of 6 characters, include one (1) each uppercase and lowercase letter, one (1) number, and one (1) special character.**

Click to change password.

## Change Password

STEFFES CONNECT

## CHANGE PASSWORD

Current password

New password

- Minimum of 6 characters
- 1 uppercase and 1 lowercase letter
- 1 number and 1 special character

[Change Password](#)

[Cancel](#)

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STEFFES CONNECT

You account information has been updated.

## ACCOUNT SETTINGS

Account Information

offpeak@steffes.com

Two Factor Authentication: Disabled

[Change Password](#)

Personal Information

Joe Tester

3050 Highway 22 North

(999) 999-9999

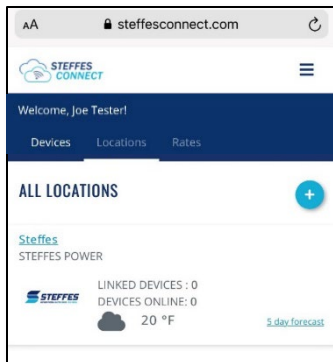
Display Preferences

Temperature displayed as °F (default)

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A green shaded notice will show up at the top of any page once edits have been made and saved.

**NOTE:** Any active notifications set here will default to all registered devices. To change notifications to an individual device, follow instructions on page 6.

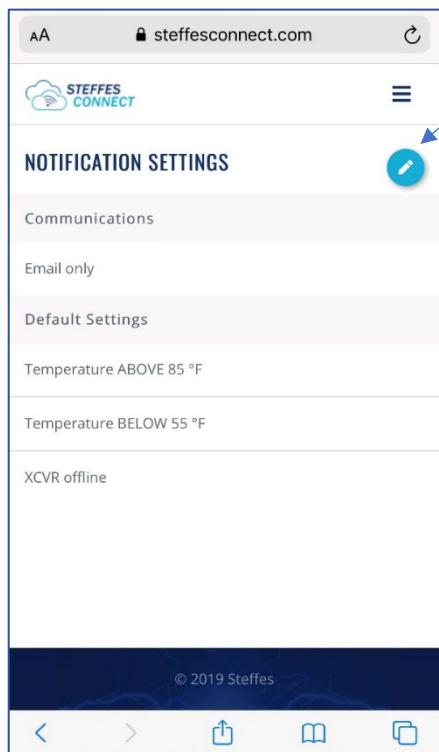


**YN** Your Name ▾ or ≡

**Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:**

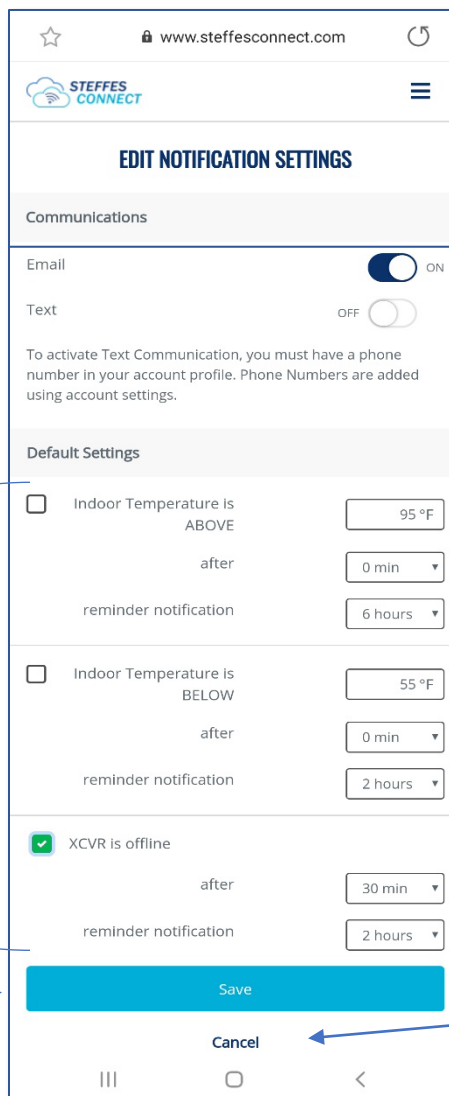
**Account Settings  
Notification Settings  
Contact Us  
Logout**

## Notification Settings



Click the pencil in the top right corner of the screen to Edit Notification Settings. Notifications can be received by email, text message, or both. Notifications will be received if temperature is above or below set temperature and/or device is offline.

## Edit Notification Settings



How would you like to receive notifications?  
Email, Text or both.

Set up notifications you would like to receive. Click the box for a green check mark to select the notifications you would like to receive.

Always click Save to save changes.

Click cancel if you do not want to keep the changes.

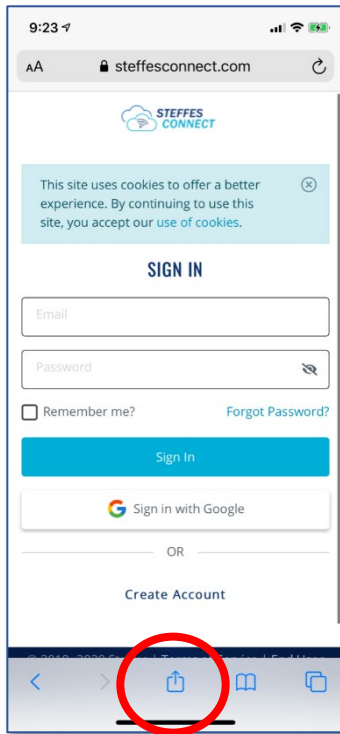


# Icon for Smart Phone

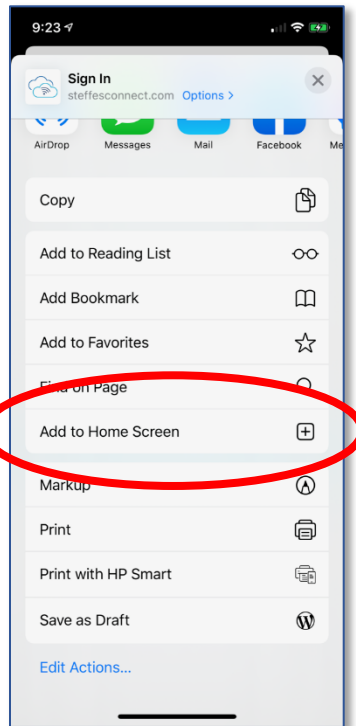
**NOTE: Optional Only. Device models may differ from images shown. Contact your phone service provider for additional assistance.**

APPLE  
DEVICE

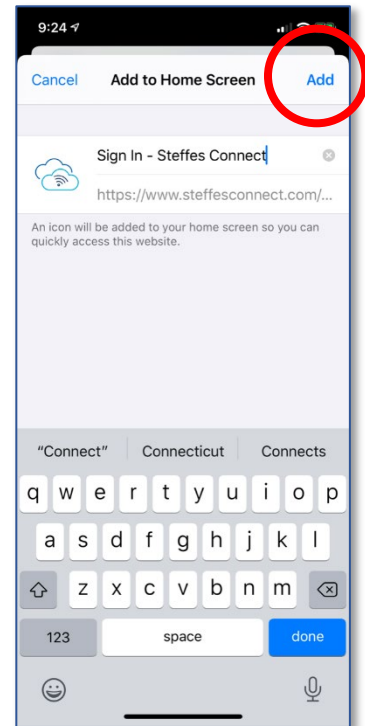
**Step 1:** Open Steffes Connect in the web browser. Tap share icon for pop up menu.



**Step 2:** Scroll to Add to Home Page. Tap for next pop up screen.

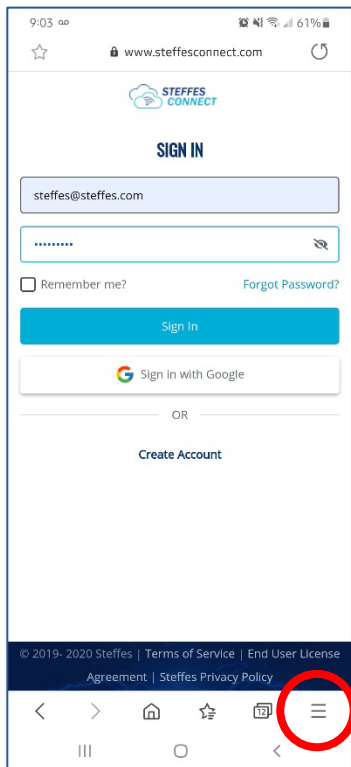


**Step 3:** Tap Add to add icon to device home screen.

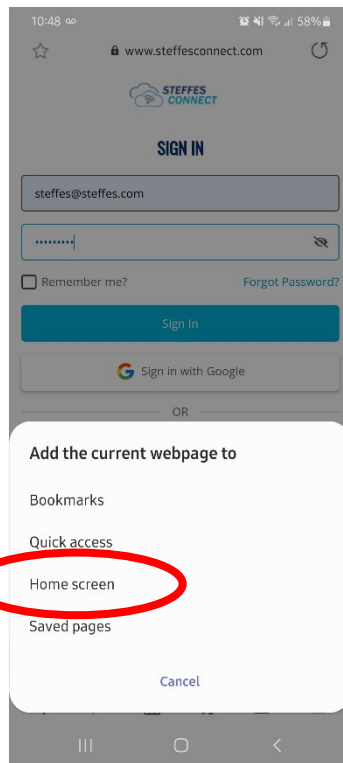


ANDROID  
DEVICE

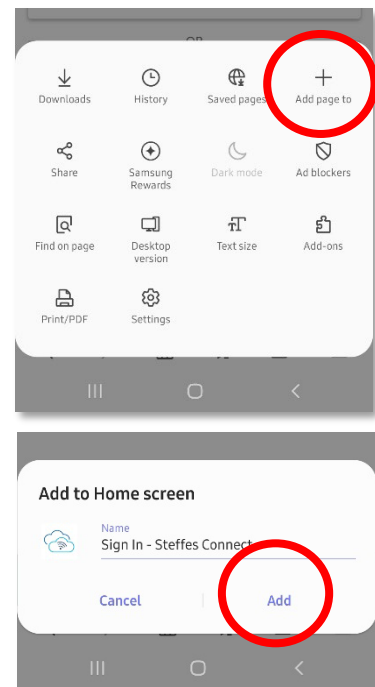
**Step 1:** Open Steffes Connect in your web browser. Tap the 3 dots or 3 lines for pop up menu.



**Step 2:** Tap on Home Screen to add to the device home screen.



**Step 3:** Additional pop up screens may come up. If so, follow prompts to add icon to the device home screen.



*Thank you for purchasing Steffes ETS heating equipment. We welcome your comments relating to this manual. Enjoy your new purchase!*



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